



LUNCH & LEARN WEBINAR

Wed., November 12, 2025

12:00 PM - 1:00 PM (ET)



Guest Speaker
Anne Huben-Kearney
BSN, MPA, DFASHRM,
CPHRM, CPHQ, CPPS

Countering Bias in Risk Investigations: What, Why and How

About Anne

Anne is an independent Risk and Patient Safety Consultant with extensive risk management/patient safety/quality improvement, professional medical liability risk consulting, and executive leadership experience. She is the Faculty Lead for the ASHRM Patient Safety Certificate Program, was elected to the 2020-2022 ASHRM Advisory Board, the 2025-2026 ASHRM Nominating Committee and as the 2025 President-elect for the Massachusetts Society of Healthcare Risk Management. Anne is a co-author of the three-part ASHRM/American Hospital Association (AHA) White Paper series on Recognizing and Managing Bias in healthcare settings, editor of the ASHRM Failure Mode Effect Analysis Playbook and contributing author to the ASHRM Obstetrical Risk Management Playbook. Anne speaks on risk management and patient safety topics on state, regional, national and international levels. She graduated magna cum laude with a BSN from Misericordia University and has an MPA with a concentration in health care management from the University of New Haven, CT.

Bias—whether implicit or explicit—can significantly impact the fairness and accuracy of healthcare risk management investigations. This session explores how unconscious attitudes and stereotypes may influence interpretation of events, attribution of blame, and identification of root causes, potentially leading to incomplete or skewed findings.

Attendees will learn the following:

- Learn strategies to recognize and mitigate personal biases, apply standardized investigation protocols, and leverage diverse teams to enhance objectivity.
- Highlight practices that improve the accuracy, validity, and integrity of investigations into serious safety events and near misses, ultimately supporting better patient care outcomes.

Breaking Bias



This webinar will offer 1.0 Risk Management Credit,
pending review and approval by ASHRM.

