

Christopher Allman is the Senior Director of Compliance & Risk for DispatchHealth, a national Hospital at Home Provider in Boston, Massachusetts. With more than twenty-eight years as an attorney, he has focused his career on general health law, regulatory compliance, healthcare risk management, and litigation. Mr. Allman is the 2025 ASHRM President and a co-author of “Case Law Update”, which appears in the quarterly ASHRM Journal of Healthcare Risk Management. He’s also published articles and spoken on a variety of healthcare topics, including enterprise risk management, HIPAA, licensing matters, risk management in long term care facilities, and was a contributing author and editor of several ASHRM Playbooks. Mr. Allman is a Certified Professional in Healthcare Risk Management (CPHRM), a Distinguished Fellow of the American Society for Healthcare Risk Management (DFASHRM), a Past President of the Michigan Society of Healthcare Risk Management and on the ASHRM Advisory Board Member from 2020-2022.

Mark Ambrose has been with MLMIC Insurance Company since 2014. He has had roles in academia, administration, and clinical practice for over 30 years. His clinical experiences include: Director of Nursing for a large Central New York health system, nurse manager in a number of clinical settings, including Urgent Care, Emergency Care and Endocrine services. Mark is also an Adjunct Professor of Nursing at Keuka College in the Finger Lakes region. He has developed a strong background in Risk Management and Continuous Quality Improvement and serves as a consultative resource to more than 25 health care facilities, and hundreds of independent practitioners in the Central New York region. He can offer expertise in a variety of areas including: clinical process, patient safety, regulatory standards and compliance, performance improvement, health information technology, and business process. Mark earned an Associate’s in Applied Science in Nursing from Cayuga Community College, a Bachelor’s in Science with a focus in nursing from Keuka College, a Master’s in Business Administration from Columbia College, and a Doctorate in Nursing Practice from Old Dominion University.

Dylan Braverman is an Equity Partner with a national trial litigation practice focused on representing clients involved in cyber, medical malpractice/ nursing home professional liability, sexual molestation/ abuse litigation, non-medical professional liability (attorneys, architects, educators, etc.), construction litigation, products liability/ medical device litigation, commercial litigation, transportation litigation, E&O and other high value civil litigation. Dylan and the BPN Emerging Trends Litigation Team are nationally recognized as a leader in COVID-19 litigation and other emerging litigation trends. Dylan is also deeply dedicated to servicing the London and International Markets as an underwriter’s representative, TPA, monitoring counsel, litigator and trial counsel. Dylan is also experienced in class-action and MDL claims, as well as multi-state coverage litigation.

For over 20-years, Dylan has specialized in complex civil litigation. He has been awarded Super Lawyer designation since 2018, representing the top 5% of the attorneys in New York City. He prides himself on being among the hardest working and prepared attorneys in New York. He is extremely accessible to his clients, offering 24/7 service. He is a regular national and international lecturer. Dylan is often requested to assist with trials, arbitrations and mediations throughout the nation on behalf of his clients. From early in his career at the dawn of the Internet Age, when Dylan represented many of the emerging tech companies in federal national litigation, he has dedicated himself to anticipating and preparing for coming trends and scenarios to ensure his clients are best situated for optimal litigation and trial results.

He is a Board Member and former-President of the Association of Healthcare Risk Managers of New York (“AHRMNY”) and former firefighter who is active in longtime Harlem, NY community and his current community in Westchester, NY.

Linda S. Crawford, teaches trial advocacy at Harvard Law School and has been consulting with parties and witnesses on research-based effectiveness at deposition and trial since 1985. Success at verdict continues to be well over 95%. Ms. Crawford has been a contributing editor for Medical Malpractice Law and Strategy, past president of a National Association of Healthcare Attorneys, and health law commissioner for the American Bar Association. She lectures at Harvard Medical School and throughout the country. The United Nations chose Attorney Crawford as one of three Americans on the team charged with investigating war crimes and preparing the cases for the War Crimes Tribunal. She is listed in several Who’s Who publications, including Who’s Who in America, Who’s Who in the Law, and Who’s Who in the World.

Michele Crum has been a nurse for four decades specializing in maternal-child health. She has clinical experience in both the inpatient and outpatient settings as well as home health and rehabilitation medicine, meeting the needs of women and babies across eight Pennsylvania counties. Michele began her risk management career in 2006 including risk management oversight of a 100-bed women and children's hospital in south central Pennsylvania. In 2017, Michele became the manager of risk management for a 600-bed community hospital where she developed a strong safety culture leading to a doubling of event reporting over a two-year period.

She is currently the Northeast Regional Risk Manager for ProAssurance, leading a team of risk consultants in addition to contributing to educational programs and advising physicians, healthcare providers, and administrators on risk management and liability issues.

Michele is a certified professional in healthcare risk management (CPHRM) and a designated fellow (FASHRM) by the American Society of Healthcare Risk Management (ASHRM). She has served as chapter treasurer and president for the Pennsylvania Association of Healthcare Risk Management (PAHCRM).

Dr. Frank Dowling - Board certified in both Psychiatry and Addiction Medicine, Dr. Dowling has an outpatient private practice in Garden City and Islandia that focuses on treating victims of trauma and disaster, emergency responders and healthcare professionals and their families. They also treat patients with co-occurring substance use and psychiatric disorders. In addition to their private practice, Dr. Dowling serves as Medical Advisor to the Police Organization Providing Peer Assistance (POPPA), an independent, confidential, non-departmental voluntary assistance program for the NYPD.

An active member of MSSNY, Dr. Dowling has served as Commissioner for Science and Public Health, co-chair of the Addiction and Psychiatric Medicine Committee, chair of the Task Force on Alcohol and Health and vice chair of the Committee on Bioterror and Emergency Preparedness. In addition, they serve on the Advisory Committee and as faculty for the Veteran's Mental Health Training Initiative, a collaborative effort by MSSNY, NYSPA and NASW-NY to train NY practitioners to assist warriors and veterans with post-traumatic stress and TBI.

When the ISTOP law was under consideration in Albany, Dr. Dowling working with MSSNY staff was instrumental in helping a MSSNY led coalition obtain the right for a designee to assist a physician with mandated PMP lookups. They recently served for four years on the AMA's LGBTQ Advisory Committee, including a year as Chair and Immediate Past Chair, and Pain Management and Substance Use Task Force and on MSSNY's Committee on Physician Wellness and Resilience. With MSSNY physician leadership and staff, they are a driving force behind the development of MSSNY's P2P (peer to peer) support program, where volunteer peer support physicians are trained to assist their siblings in medicine with work and personal stress. They previously worked with the MSSNY/OASAS Planning Committee that developed a 3-hour CME program on pain management and opioid abuse, which is available free to MSSNY members to meet the New York State mandated CME requirement.

As a member of the New York Delegation to the American Medical Association (AMA), Dr. Dowling has collaborated with others to update AMA policies in several public health areas, including psychiatric and substance use disorders, access to care issues, preservation of medically necessary care for patients with chronic pain, LGBTQ health issues and societal and healthcare inequities. Dr. Dowling now serves as a member of the Board of Directors for GLMA: Health Professionals Advancing LGBTQ+ Equality.

Dr. Dowling received the American Psychiatric Association's Bruno Limb Award in 2003 for "outstanding contributions to the care and understanding of victims of disaster" for their work with emergency services personnel after the World Trade Center attacks in 2001. In addition, Dr. Dowling received a Long Island Healthcare Heroes Award from *Long Island Business News* for their work in support of veterans and others with chronic psychiatric illnesses. They were awarded MSSNY's Charles D. Sherman Award for their support of medical students in 2015 and the Excellence in Teaching and Mentoring Award by the MSSNY Medical Student Section in 2023. They are a co-author of *Disaster Psychiatry: Readiness, Evaluation, and Treatment*, a textbook intended to prepare psychiatrists and other mental health professionals to respond to disasters and mass casualty events and have co-authored several papers on topics including traumatic stress, depression, substance use disorders, work stress in medicine, peer support, and medical care of LGBTQ+ patients.

Mario Giannettino is a partner at Kaufman Borgeest & Ryan, in the firm's Medical Malpractice, General Liability and Skilled Nursing and Aging Services groups. He represents a range of healthcare professionals and providers including residential healthcare and assisted living facilities, physicians, physician's assistants, hospitals and home health agencies. In addition to defending suit from inception and through discovery, Mario also serves as a trial attorney. He has extensive experience in alternative dispute resolution methods, such as mediation and arbitration.

In addition to litigation, Mario provides a broad spectrum of services to clients, including staff training, in-servicing and risk assessment. Mario also provides a variety of services to assist in compliance with privacy and security under the Health Insurance Portability and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH) with respect to the use, disclosure, exchange, retention and destruction of health information.

Mario regularly publishes and speaks nationally on matters relating to all aspects of healthcare defense and has been a featured author in *The Risk Management Quarterly*, *Long-Term Living* and various other publications. He is frequently invited to give in-service lectures as a legal advisor within the healthcare industry pertaining to the defense of residential healthcare facilities. In addition to practicing throughout New York State, Mario serves as supervisory/monitoring counsel for residential healthcare facilities nationwide. He is also recognized by the American Hospital Association as a Certified Professional in Healthcare Risk Management.

Sarah Gordinier has dedicated 18 years to Claxton Hepburn Medical Center, where she has built a distinguished career in mental health services. She began as a Mental Health Worker and advanced into roles as Psychosocial Assessor and Psychosocial Coordinator of the Emergency Department, gaining extensive experience in crisis intervention, psychiatric evaluations, and program development. In each position, she strengthened emergency department operations, advocated for patients, and developed programs that improved access to high-quality care.

In 2021, Sarah became the founding Director of the Children's Mental Health Unit, leading its design, policies, and programming from the ground up. The unit opened in April 2022 and has since served more than 775 children and families in St. Lawrence County, providing critical crisis care and acute psychiatric stabilization to our local and surrounding communities.

Sarah's leadership is grounded in her deep knowledge of the Department of Health and Office of Mental Health regulations, coupled with a passion for building services that empower children, adolescents, and families. Her work continues to expand access to compassionate, effective mental health care in the region.

"As a leader in children's mental health, I believe every child deserves compassionate, individualized care built on respect, safety, and hope. Above all, I am guided by a deep belief in every child's resilience and potential."

Gina (Overpeck) Kittek, has over 25 years of experience in the health care industry. She is an experienced health care risk manager managing corporate risk management functions.

As the System Director of Risk Management and Corporate Compliance, Gina currently manages the risk management program and the corporate compliance functions. She manages the corporate insurance portfolio for the system including a captive insurance company, Southern New York Indemnity Co., LLC, a single parent captive writing professional and general liability coverage. She provides oversight to the management of all claims and litigation for all lines of coverage.

Gina is a member of the American Society of Health Care Risk Management (ASHRM) and maintains her Certified Professional Healthcare Risk Management (CPHRM). She continues to serve on committees and task forces of ASHRM. She is also a Member of the Association for Healthcare Risk Management of New York.

Michael (Mick) Krasner (he/him), MD, FACP is currently the Co-Chief Medical Officer and Vice President of Education at EmPRO Insurance Company, a medical liability company in Roslyn, New York. He is a Professor Emeritus of Medicine at the University of Rochester School of Medicine and Dentistry. Dr. Krasner has been teaching Mindfulness-Based programs to patients, medical students, and health professionals for more than 23 years, involving over 4000 participants and more than 2000 health professionals, and continues to facilitate Mindfulness-Based Stress Reduction for employees and dependents of the University of Rochester. He was the project director of *Mindful Communication: Bringing Intention, Attention, and Reflection to Clinical Practice*, sponsored by the New York Chapter of the American College of Physicians, funded by the Physicians Foundation for Health Systems Excellence, with results reported in *JAMA* in September 2009. This program led to the establishment of Mindful Practice in Medicine Programs at the University of Rochester which he co-directs, offering continuing educational programs to health professionals and educators locally and internationally for the past 15 years, and includes a multi-year teacher training program for future facilitators of Mindful Practice.

He has been engaged in a variety of research projects including the investigations of the effects of mindfulness practices on the immune system in the elderly, on chronic psoriasis, and on caregivers of Alzheimer's patients. His current projects, in addition to continuing to co-direct the Mindful Practice in Medicine Programs include hosting a podcast called *Flourishing in Medicine: From Surviving to Thriving*, and as the Executive Producer of a documentary film expected for distribution late 2025, *The Healer's Journey*, by Blue Sky Projects Films, about the early professional identity formation of a group of medical students.

Dr. Krasner graduated from the University of California, Berkeley in 1983 and received the Doctor of Medicine degree from the University of California, San Diego School of Medicine in 1987, completing residency in both Internal Medicine and Pediatrics at the University of Rochester School of Medicine and Dentistry where he continued as a full-time faculty member and still engages in medical student and residency education, post-graduate medical education, and research. He has shared his work in peer-reviewed publications, scientific assemblies, workshops, visiting professorships, and intensives throughout the world, focusing primarily on the roots of Hippocratic medicine through the cultivation of attention, awareness, and reflection on the health professional- healing relationship. He describes his personal mission as centered on health professional flourishing, supporting both high quality care delivery and increased professional engagement, satisfaction, and meaning.

Rob Marshall is a thirty-year veteran within the Property and Casualty Insurance Industry with significant experience in working with healthcare providers, payors, life science and healthcare technology firms of all sizes. As a commercial P&C insurance broker, Rob acts as an intermediary, helping businesses find the most suitable insurance coverage by assessing their specific needs and comparing policies from various insurance providers. Providing expert advice, negotiating on behalf of clients, and guiding them through the complexities of commercial insurance, including risk management and claims processes.

Rob also has significant experience in helping organizations create, manage, and evaluate the efficacy of single parent captive programs and Risk Retention Groups, as well as alternative risk financing programs (fronting, self-insured trusts, large deductibles, risk purchasing groups, etc.) Rob is a current board member of The Association for Healthcare Risk Management of New York and it's past President and Treasurer. He is a two-time Power Broker Risk and Insurance Magazine Health Care Segment winner in 2009 and 2015 respectively.

As a Senior Client Advocate Rob is responsible for managing the overall client relationship and service delivery to Willis' brokerage clients.

Rob earned a Bachelor of Science in finance from St. John's University (NY), and a Master's in Business Administration, Financial Management from Pace University. He holds the Chartered Property Casualty Underwriting "CPCU", Registered Professional Liability Underwriting "RPLU" and Associate in Claim "AIC" insurance designations, and has passed the RIMS Certified Risk Management Professional Exam in 2019.

Kathryn (Katie) Molanare has more than 10 years of experience in behavioral health and specializes in systems transformation work. She is a strong advocate for vulnerable populations and has worked to improve healthcare standards and practices through project management and data analytic efforts. Through her work, she has built partnerships with several New York State agencies. Previously, Katie worked with the Conference of Local Mental Hygiene Directors on the Regional Planning Consortia. More recently, she held executive positions within New York State's Behavioral Health Care Collaboratives. Katie has a Master of Public Administration degree and Master of Social Work degree from Syracuse University.

Ashley Moulton is a Healthcare and Life Science Underwriter at Canopus Group, a leading global specialty (re)insurer. She joined the organization in May 2023 to launch the Healthcare division and is responsible for strategy and portfolio development. Ashley brings more than a decade of Medical Malpractice, Life Science and General Liability experience to her role.

Ashley began her insurance career in 2011, working as a Client Manager in the Business Development division at QBE Insurance. She then moved into Underwriting, initially as a General Liability Underwriter, but ultimately specializing in North American Life Science, with a specific focus on Clinical Trials. Prior to joining Canopus, Ashley served as an Underwriter for Coverys Syndicate 1975, focusing on the development of the US Hospital portfolio.

Mike Paskavitz is the Vice President of Candello, a division of CRICO, the captive MPL insurer for the Harvard-affiliated hospitals. He is responsible for the mission, vision and growth of the Candello data collaborative. Mike joined Candello in 2018 with a deep entrepreneurial background in healthcare risk, safety and quality. For 10 years prior to Candello, he served as Vice President and was the senior healthcare executive for two technology-based start-up companies committed to reducing risk and improving safety: Amplifire, an advanced adaptive learning platform, and QuantiaMD, a mobile physician engagement platform.

His roots in patient safety and risk management date back to 1992, when he launched *Briefings on Hospital Safety*, a national publication focused on safety in hospitals. In 1996, Mike founded the Health Care Safety Institute as a publishing, education and consulting resource on the evolving science of safety in healthcare. Following a five year consulting engagement to the National Health Service in England, Mike published a book entitled *Measuring and Communicating Success in Healthcare* (2004, Witherbys on London), which received the British Medical Association's Silver book award. A journalist by formal training, he has been published in and contributed to numerous healthcare trade journals and publications.

Cynthia B. Robinson is a seasoned medical malpractice attorney and partner with Heidell Pittoni Murphy & Bach, where she specializes in defending healthcare providers against malpractice claims. With decades of experience in the legal field, Cynthia is renowned for her in-depth knowledge of healthcare law and her strategic approach to complex litigation. She has represented hospitals, physicians, nurses, and other healthcare professionals in a wide range of malpractice cases, achieving favorable outcomes through a combination of legal expertise, negotiation skills, and a deep understanding of healthcare practices. Throughout her career, Cynthia has earned a reputation as a passionate advocate for her clients, providing guidance through the intricacies of medical malpractice litigation, risk management, and claims defense. She works closely with healthcare organizations to develop proactive strategies to reduce legal exposure and prevent lawsuits, helping to foster a culture of safety and accountability in the medical field. In addition to her legal practice, Cynthia is a sought-after speaker at industry conferences, where she shares her expertise on the latest trends in medical malpractice litigation, risk management strategies, and best practices for healthcare professionals. Her engaging presentations offer practical insights for both legal and healthcare audiences, helping them navigate the complexities of malpractice cases with confidence. Cynthia is committed to continuing education, both for herself and her clients, and remains dedicated to advancing the field through ongoing legal research, mentorship, and leadership.

Kathy Shostek is currently an independent healthcare risk management and patient safety consultant. She previously served as the Healthcare Loss Control Expert for Munich Re Specialty - North America where she supported the Excess & Surplus Healthcare portfolio and provided risk management and patient/resident safety expertise to underwriting and claims staff, broker partners, clients, and insureds.

Kathy is an industry recognized healthcare professional and a national speaker, and has worked with health systems across the U.S. in applying risk reduction techniques and innovative approaches to improve patient safety and reduce liability risks.

Kathy serves as faculty for ASHRM's Patient Safety Certificate course, is a past board member of ASHRM, a lead contributor to ASHRM's Patient Safety Playbook and FMEA Playbook, and past chair of ASHRM's Patient Safety Task Force. Kathy has served as risk consultant and developer for ECRI's Healthcare Risk, Quality, and Safety Guidance System and publications, including Physician Office Fundamentals and Critical Care Safety Essentials. She co-authored a chapter in ASHRM's Risk Management Handbook for Healthcare Organizations, 5th edition. ASHRM awarded Kathy the Distinguished Service Award for her career contributions to healthcare risk management and patient safety.

Katherine (Katie) Terwilliger is the current Director of the Emergency Department at Claxton Hepburn Medical Campus. She has nearly 15 years of emergency care, intensive care, and supervisory experience. She also has an extensive background working with adult, adolescent and children's medical and behavioral health. She takes pride in caring for patients with a therapeutic, holistic, compassionate approach. She leads by example, emphasizing a compassionate, collaborative, team approach to patient care that takes into account that a safe work environment enhances the ability to provide quality care to all. She is currently enrolled in a Master's in Healthcare Administration program and shares her knowledge and expertise by teaching 1st and 4th semester nursing clinicals at SUNY Canton College.

Ann-Louise Tisdale-Ramos is a progressive HR leader, speaker, and culture strategist with a track record of guiding organizations through growth, change, and challenge. As System Director of Talent and Workforce Experience at United Health Services, she leads enterprise-wide strategies to shape culture, strengthen leadership, and advance organizational effectiveness for over 7,500 employees.

A certified practitioner in Workplace Resilience and Wellbeing (WRAW), Ann Louise brings a powerful blend of science, soul, and systems thinking to her work. She specializes in leadership development, performance transformation, and designing people strategies that connect head and heart.

At the 2025 Press Ganey National Conference, she spoke on "Igniting Hope"—sharing how resilient leadership and values-based connection can anchor teams through disruption and uncertainty.

A lifelong learner and technology enthusiast, Ann Louise is passionate about leveraging tools like Workday, instructional design software, and evolving learning platforms to make work more human—not harder. She believes that when tech is done right, it lifts the burden off people and makes room for purpose, connection, and growth.

Known for her ability to translate complexity into clarity, Ann Louise is passionate about creating conditions where people can lead bravely, belong fully, and drive meaningful results. Whether she's mentoring emerging leaders or reshaping engagement at scale, she leads with purpose and drives with data.

When she's not creating positive human experiences and driving transformation at work, Ann Louise—a *self-declared homebody*—enjoys traveling with her husband of over 28 years, spending time with their now adult children, and chasing sunshine—preferably with a concert ticket in hand, a book in her bag, or her pets nearby. A true enthusiast of mid-century cocktail ware, she finds joy in the stories and style each piece brings.

Joseph Washington is Vice President of Underwriting at Pro-Praxis Insurance, bringing over 25 years of specialized experience in medical professional liability insurance. In his current role, he is responsible for underwriting healthcare professional liability coverage for hospitals, allied healthcare providers, and excess physician accounts. This includes organizations located in the northeastern United States.

Throughout his career, Joseph has been recognized for his deep industry knowledge and strategic underwriting expertise. He has delivered numerous presentations at both state and national industry forums, addressing key issues and emerging trends impacting the healthcare sector.

Gerryann Whalen began her nursing career specializing in pediatrics and pediatric oncology. She has 25 years of healthcare management experience across acute care, long term care, home care, and outpatient settings. She managed a 340B grant program and a physician office practice, before returning to oncology care as the manager of a multisite, clinical oncology research program. Her interest in patient safety and quality led her to risk management in 2018, advancing to regional director of risk management for a multidivisional healthcare system in upstate New York, overseeing clinical risk, claims & litigation, risk financing and operations and policy.

She is currently a Sr. Risk Management Consultant for ProAssurance's Northeast region where she advises physicians and clinical staff in risk reduction and patient safety strategies, as well as assists in the development of educational programs aimed at mitigating risks for insureds.

Gerryann is a certified professional in healthcare risk management (CPHRM) and an oncology certified nurse (OCN). She is a member of the American Society for Health Care Risk Management (ASHRM), the Association for Healthcare Risk Management of New York (AHRMNY), and the Oncology Nursing Society (ONS).

Rosemarie White is a healthcare risk management executive serving physician groups, commercial carriers as well as private and public self-insured organizations for over twenty-five years. Rosemarie earned a Master of Science in Jurisprudence degree from Seton Hall School of Law and holds a Bachelor of Science degree in nursing with a clinical background in pediatrics and adult critical care.