

2025 Upstate Conference Binghamton, New York



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OCTOBER 19–20

AHRMNY's 3rd Educational Conference hosted on October 20, 2025, at the Holiday Inn Binghamton in Upstate New York. The program includes a networking reception followed by a full-day lineup of speakers and discussions on healthcare risk management hot topics.

Program Overview

Join industry leaders for a full-day event focused on the latest issues in healthcare risk management. Following a dynamic networking reception, the agenda will feature expert-led discussions on communication strategies that drive patient outcomes, legal insights into malpractice claims and audit trail management, and the growing role of home-based acute care through the Hospital at Home (HaH) model.

Explore the intersection of psychological safety and team communication in enhancing healthcare delivery, and dive into collaborative approaches among legal, risk, and insurance professionals to improve malpractice outcomes. Learn the challenges and risk mitigation around texting, social media usage, patient portals and other modern digital communications used in healthcare today. Gain deeper understanding of batch claims—when to use them, the pros and cons—and examine New York's efforts to expand behavioral health resources amid growing demands. End of day presentation will focus on leading through challenges. Walk away energized and equipped to lead with greater clarity and confidence—even when things feel uncertain.

This program is designed for healthcare professionals, legal experts, policy makers, and risk management teams seeking actionable insights and evidence-based strategies.

OCT 19

Networking Reception
6:00 PM – 8:00 PM

OCT 20

Educational Conference
7:00 AM – 4:00 PM

LOCATION

Holiday Inn Binghamton
2–8 Hawley Street
Binghamton, NY 13901

RESERVE YOUR SPOT



Conference and Registration Details

SUNDAY, OCTOBER 19

6:00 PM – 8:00 PM

NETWORKING COCKTAIL RECEPTION

Attend this preconference networking event with colleagues in the Tioga Room. Cocktails and light refreshments will be served.

MONDAY, OCTOBER 20

7:00 AM – 4:00 PM

EDUCATIONAL PROGRAM

Attend the full day educational program starting off with breakfast, keynote address, and morning breakout sessions in the Triple Cities Ballroom and Southern Tier Rooms.

Enjoy a delightful lunch break. Network and catchup with with colleagues and visits to sponsor and exhibitor tables.

Kick off the afternoon with an update from ASHRM, breakout and plenary sessions.

REGISTRATION & LODGING

TICKET FEES

[Read about AHRMNY's Financial Aid Policy Here](#)

\$150 Current AHRMNY Member

\$200 Nonmember

\$175 Membership/Conference Bundle - Unlock More Than Just a Seat—Join and Save!

Nonmember attendees may wish to sign up for a one-year membership today and enjoy an exclusive discount on your conference registration. It's the perfect time to connect, learn, and grow—while getting the most value for your investment.

LODGING - Take advantage of discounted room rates at the Holiday Inn - available through **September 28**, while supplies last. Book early to secure your spot.

King Room (1 bed) or Queen Room (2 beds) - \$149 (not including tax and fees).

Room reservation instructions will be provided in the registration confirmation email.

CONTINUING EDUCATION CREDITS

Continuing education credits for this program is pending review by the American Society for Healthcare Risk Management for CEUs toward the designations of CPHRM, DFASHRM, and FASHRM and the New York State Continuing Legal Education Board for CLE credits.

THANK YOU PROGRAM SPONSORS

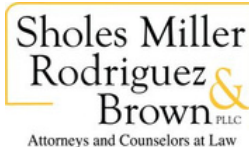
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GUEST SPEAKER LINEUP



CHRIS ALLMAN
JD, CPHRM, DFASHRM

Senior Director of Compliance & Risk
DispatchHealth



MARK D. AMBROSE
DPN, MBA, RN, CPHRM

Senior Risk Management
Consultant
MLMIC Insurance Company



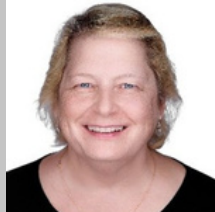
DYLAN BRAVERMAN
ESQ

Equity Partner
Barker Patterson Nichols



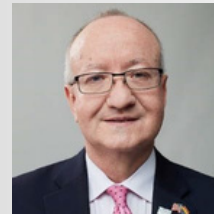
LINDA CRAWFORD
JD

Principal
Linda Crawford & Associates



MICHELE CRUM
MSM, MSN, RN, CPHRM,
FASHRM

Northeast Regional Manager,
Risk Management
ProAssurance



FRANK DOWLING
MD

Assistant Treasurer
Medical Society of the State
of New York (MSSNY)



MARIO GIANNETTINO
ESQ

Partner
Kaufman Borgeest & Ryan



SARAH GORDINIER

Director, Children's
Mental Health
Claxton Hepburn Medical
Center



GINA KITTEK
MJ, CHC, CPHRM

System Director, Risk Mgt &
Corporate Compliance
United Health Services



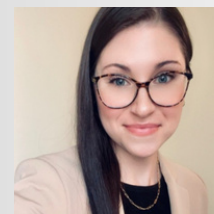
MICHAEL (MICK) KRASNER
MD, FACP

Professor Emeritus of Medicine
University of Rochester School of
Medicine & Dentistry
Co-Chief Medical Officer and VP,
Education at Empro Insurance Co.



ROB MARSHALL
CPCU, RPLU, AIC, MBA

Senior Client Advocate
Risk & Broking
WTW



KATIE MOLANARE
LMSW, MPA

Director, Behavioral Health
Healthcare Association of
New York State (HANYS)



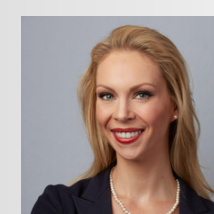
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Underwriter, Medical
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Canopus Group



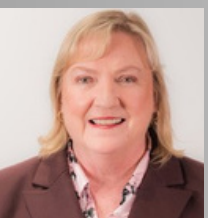
MIKE PASKEVITZ

Vice President
Candello (Div of CRICO)



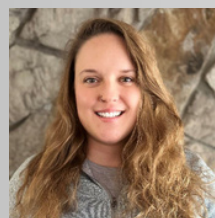
CYNTHIA ROBINSON

Partner
Heidell Pittoni Murphy & Bach



KATHLEEN SHOSTEK
RN ARM MBA DFASHRM
CPHRM CPPS

Risk Management & Patient
Safety Professional
Independent Consultant



**KATHERINE
TERWILLIGER**
BSN, RN

Emergency Department Director
Claxton Hepburn Medical Center



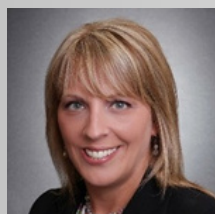
**ANN-LOUISE
TISDALE-RAMOS**

System Director, Talent
United Health Services



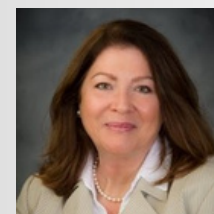
**JOSEPH
WASHINGTON**

Vice President, Underwriting
Pro-Praxis Insurance



GERRYANN WHALEN
BS, RN, CPHRM, OCN

Senior Risk Management
Consultant - Northeast Region
ProAssurance



ROSEMARIE WHITE
MSJ, CPHRM, RN

Senior Director, Risk Mgt &
Quality Assurance
CareMount Health Solutions

PROGRAM SCHEDULE

7:00 - 8:00

Networking Breakfast and Registration

8:00 - 8:30

**President's Welcome and Opening Announcements
Gold and Exhibiting Sponsor Introductions
ASHRM Update**

8:30 - 9:20

KEYNOTE ADDRESS

**Measuring and Communicating Success in Healthcare
Mike Paskavitz**

9:20 - 9:30 BREAK AND TRANSITION TO MORNING BREAKOUT SESSIONS

9:30 - 10:20

BREAKOUT SESSION A

**Digital Footprints or Discovery Dead-End?
Mario Giannettino and Rosemarie White**

9:30 - 10:20

BREAKOUT SESSION B

**Why Winners Win: Research on Decision Making
That Wins in the Legal Process
Linda Crawford**

10:20 - 10:30 BREAK AND TRANSITION TO MID-MORNING BREAKOUT SESSIONS #1

10:30 - 11:20

BREAKOUT SESSION A

**Managing New York's Behavioral
Healthcare Challenges
Mark Ambrose (Moderator), Frank Dowling, MD,
Sarah Gordinier, Katie Molanare, and
Katherine Terwilliger**

10:30 - 11:20

BREAKOUT SESSION B

**Safe Acute Care and Hospital at Home:
An ERM Approach to Managing Risk
Kathleen Shostek and Chris Allman**

PROGRAM SCHEDULE (CONTINUED)

11:20 - 11:30 BREAK AND TRANSITION TO MID-MORNING BREAKOUT SESSIONS #2

11:30 - 12:20

BREAKOUT SESSION A

**Enhancing Safety Through Teamwork,
Well-Being, and Psychological Safety**

Michael (Mick) Krasner, MD

11:30 - 12:20

BREAKOUT SESSION B

**Players on the Field - Communication and
Collaboration Among Risk, Claims, Counsel,
and Underwriting**

Gina Kittek and Cynthia Robinson

12:20 - 1:40 LUNCH BREAK & VISIT SPONSOR TABLES

1:40 - 1:50

AFTERNOON SESSION

Announcements

1:50-2:00 BREAK AND TRANSITION TO AFTERNOON BREAKOUT SESSIONS

2:00 - 2:50

BREAKOUT SESSION A

**Understanding Batch Coverage and Defending
Batch Claims**

**Dylan Braverman, Rob Marshall, Ashley Moulton,
and Joseph Washington**

2:00 - 2:50

BREAKOUT SESSION B

**Connectivity with Caution:
Modern Communication in Healthcare**

Gerryann Whalen and Michele Crum

2:50 - 3:00 BREAK AND TRANSITION TO MAIN ROOM FOR PLENARY SESSION

3:00 - 3:50

Resilient by Design: Leading When It's Messy

Ann-Louise Tisdale-Ramos

3:50 - 4:00 WRAP UP AND CLOSING REMARKS