



NNESHHRM Spring Education Day

June 16, 2014

Trends in Enterprise Risk Management

Program Agenda

8:30 - 9:00 **Registration and Breakfast**

9:00 - 10:00 **ACOs: Improving Patient Care and Physician Engagement**

Robin Collen-Zellers, MPH, PMP
Director, Population Health, Elliot Health System

10:00 - 10:15 **Break with Refreshments and Raffle**

10:15 - 11:45 **Transitions in Care**

Hospital Discharge to Adverse Event: Moving Towards Safer Transitions

Lou Anne McLeod, MHA, CPHRM, HACP
Senior Risk Manager, Medical Mutual Insurance Company of Maine

Community Collaboration for Safer Discharges

Kristen G. van Bergen-Buteau, BS, CPHQ
Assistant Director, Quality Services, Littleton Regional Healthcare

Community Health Teams

Colleen Sinon, RN, BA, CPHQ, CPHRM
VP Quality Management Programs, Northeastern Vermont Regional Hospital

11:45 - 12:30 **Lunch (provided) Networking and Raffle**

12:30 - 1:30 **Good Catch Programs: Many Eyes Are Better than Two**

Brendan E. Williams, MBA, CPCU, CEBS
Adjunct Faculty, University of Connecticut (CT), CT State University, CT Community Colleges

Erin Graydon Baker, MS, RRT, CPPS
Director, Risk Management and Patient Safety, Maine Medical Center

1:30 - 2:30 **Peer Review**

Elizabeth M. Dodge, RN, BSBA, MHA, CPHQ, CPHRM
Director of Risk Management and Compliance / Patient Advocate, St. Joseph Hospital

2:30 - 2:45 **Updates**

2:45 - 3:00 **Raffle Drawing and Adjournment**



Registration Form

There is **no fee** for the program for NNESHRM members. The fee for non-members is \$50 per person. Make checks payable to NNESHRM; no purchase orders please. **Registration Deadline: June 9, 2014.**

Complete form by typing information in the spaces below:

Name of Attendee: Please indicate your professional designation (i.e., CPHRM, etc.)

Institution:

Email address:

Phone:

Send via: E-mail: kahern@elliott-hs.org Fax: 603-663-8932 Phone: 603-663-2931

Kelly Ahern, MS, BSN, RN: Education Committee

Confirmation will be emailed after June 9, 2014

CE Credit

Continuing education credits have been requested from ASHRM.

Conference Materials

Conference material will be emailed to registrants approximately one week prior to the conference.

Location Sheraton Portsmouth Harborside Hotel
250 Market Street
Portsmouth, NH 03801

From North

Take Exit 7 off I-95 (Downtown Portsmouth). Turn left off the exit and 1/2 mile ahead bear right at the blinking light. The hotel entrance is on the left.

From South

Take Exit 7 off I-95 (Downtown Portsmouth). Turn right off the exit and proceed for approximately 1/2 mile. Bear right at the blinking light and the hotel entrance is on the left.

Parking

If you park in the hotel's parking lot you will receive a white ticket at the gate. Pick up a blue ticket at the NNESHRM registration table. Upon departure from the lot, insert the white ticket then the blue and you will be able to exit. Without a blue ticket, your cost will be \$3.00 via credit card at the gate.

****Hotel Rooms are available for 149.00 + tax if you mention that you are booking a room for the NNESHRM meeting when you call. Rooms must be booked by May 16, 2014.**