

Gina (Overpeck) Kittek, MJ, CHC, CPHRM – United Health Services, Inc.
System Director, Risk Management & Corporate Compliance
Corporate Compliance Officer

Gina (Overpeck) Kittek has over 30 years of experience in the health care industry. She is an experienced health care risk manager managing corporate risk management functions.

As the System Director of Risk Management and Corporate Compliance for a large health system in the Southern Tier of New York, Gina currently manages the risk management program and the corporate compliance functions for all affiliated entities, including a physician group, nursing home, home care, DME, critical access hospital and three acute care hospitals. She manages the corporate insurance portfolio for the system including a captive insurance company, Southern New York Indemnity Co., LLC, a single parent captive writing professional and general liability coverage. She provides oversight into the management of all claims and litigation for all lines of coverage.

Gina previously worked in Pennsylvania at two different health care systems.

Gina is a member of the American Society of Health Care Risk Management (ASHRM) and maintains her Certified Professional Healthcare Risk Management (CPHRM) designation. She continues to serve on committees and task forces of ASHRM. Gina is also a member of the Health Care Compliance Association (HCCA) and maintains her certification in Healthcare Compliance (CHC). She is also a Member of The Association for Healthcare Risk Management of New York, Inc. (AHRMNY).

Andrea Crawford, Esq., CPHRM – NYC Health & Hospital / Queens
Associate Executive Director, Risk Management

Andrea Crawford has 30 years experience in healthcare defense. Her career began with Heidell, Pittoni Murphy & Bach where she rose to the level of Senior Associate. Andrea Joined NYC Corporation Counsel in the Medical Malpractice Division in 2004 which was then transferred directly to NYC Health+Hospitals Claims and Litigation in 2007. Andrea served in Claims and Litigation Division of the Office of Legal affairs, first as a litigator and then negotiated settlements in Kings and Queens Counties. Since 2015 Andrea, has served as Associate Executive Director Risk Management for NYCH+H/Queens.

Valerie (Val) Froehlich – EmPRO Insurance
VP, Claim Litigation & Quality Management

Valerie is the Vice President of Claim Litigation & Quality Management at EmPRO Insurance Company, where she leads litigation governance, claims quality, and defense counsel strategy for complex medical professional liability matters. She is a seasoned claims and legal executive with extensive experience managing high-exposure litigation and delivering disciplined, defensible outcomes across diverse portfolios. Drawing on her background as both a law firm partner and senior claims leader, Valerie brings a unique, practical perspective on the intersection of legal strategy and claims execution.

Cynthia Robinson, Esq. – Heidell Pittoni Murphy & Bach
Partner

Cynthia Robinson is a highly accomplished litigator with a dedicated focus on defending physicians, nurses, hospitals, and other healthcare professionals in complex, high-stakes medical malpractice cases—from initial investigation through trial. Throughout her career, she has exclusively practiced in the area of medical malpractice defense.

Over the course of thousands of hours in litigation, Cynthia has developed and refined a robust skill set, including taking and defending depositions, examining witnesses, and delivering persuasive oral arguments in the courtroom. Her advocacy is further strengthened by incisive legal writing and research, which have contributed to favorable outcomes in summary judgment motions, Frye motions, alternative dispute resolution proceedings, and trials.

Cynthia's approach to client service is rooted in the belief that successful advocacy requires more than legal knowledge—it demands insight, strategy, and empathy. She is known for her ability to establish strong connections with clients and all parties involved in litigation. By actively listening, identifying and mitigating potential risks, and tailoring her arguments to the specific context of each case, Cynthia consistently delivers results that reflect both legal acumen and strategic foresight.

Beyond the courtroom, Cynthia is deeply committed to mentorship and to advancing the healthcare risk management community. She regularly participates in speaking engagements, serves on professional committees, and actively contributes to continuing legal and medical education efforts. Her involvement reflects a genuine dedication to sharing knowledge, supporting the development of emerging professionals, and staying at the forefront of evolving legal and healthcare risk trends.