

Heidi McMullan, MSN, RN-BC, CPHQ, has been a psychiatric and mental health nurse for over 20 years, joining Philhaven in 1997. She received her nursing diploma in 1994 from Reading Hospital School of Nursing, and her BSN and MSN from Alvernia University. She has her American Nurse Credentialing Center Certification in Psychiatric and Mental Health Nursing. Prior to being selected as Chief Nursing Officer, she was the Nurse Administrator for Community and Residential Services. In her present role, Heidi is responsible for the practice of Nursing throughout the organization.

In addition to Chief Nursing Officer, she is responsible for the Organization's safety functions and department as the dedicated Patient Safety Officer and directly supervises the Safety Officer and the Infection Control Preventionist. In this capacity she promotes action through training of staff and implementation of proven methods working closely with the Performance Improvement and Risk Management teams. She believes safety is no accident and devotes much of her time to building the key components of a culture of safety. She has worked closely with the Pennsylvania Patient Safety Authority as a peer reviewer for the following articles; "Contracting for Safety: A Misused Tool," and "Aligning Behavioral Health Management of Patient Aggression with State and National Initiatives".

Heidi received the following awards: Alvernia Leadership in Learning, Alvernia Nursing Research and PA Psychological Association 2007 Science-Practice Research Poster Award.

She has served as American Nurse's Credentialing Center Content (ANCC) Expert Panelist for Psychiatric and Mental Health Nursing 2010 Role Delineations, Psychiatric and Mental Health Nursing Item Writer 2014, Adjunct Nursing Professor Alvernia, Upsilon Zeta Executive Board Member, and Mental Health First Aid Trainer. Professional Affiliations include American Nurses Association (ANA); Pennsylvania State Nurses Association (PSNA); Sigma Theta Tau Honor Society-Upsilon Zeta; Alpha Sigma Lambda-Theta Eta Chapter and the Central PA Association for Health Care Risk Management.