

Greg Prentiss, CAPT, USN RET, MS Manager, Strategic Consulting

Greg Prentiss is a consultant with HPI. Greg is a former FA-18 pilot with 27 years of leadership experience in the US Navy. He has over 2,800 flight hours and 780 carrier arrested landings, including combat missions over Iraq. During his military career he served in positions designed to improve reliability and safety in Naval Aviation, including Commanding Officer of VFA-34 (an FA-18 squadron) and Operations Officer of the aircraft carrier USS GEORGE H W BUSH. Greg has also served on aircraft mishap investigation and Field Naval Aviator Evaluation Boards, as well as human factors councils tasked with uncovering root causes of aviation mishaps. In his last position with the Navy, he led and managed the operational testing for all Navy and Marine Corps aircraft and aircraft weapons systems. With command experience and seven years of experience devoted to testing in Naval Aviation, Greg has a unique expertise in safety culture leadership and human factors. Greg holds a Master of Science in Management from Troy University, and a Bachelor of Arts in History and Business from the University of Virginia.

Victor R. Klein, MD, MBA, CPHRM, FACOG, FASHRM

Victor R. Klein, MD is a Perinatologist in the Department of Obstetrics and Gynecology at North Shore University Hospital. He is the System Director of Quality & Patient Safety for the Ob Gyn Service Line at Northwell Health.

Dr. Klein has been involved in risk management and patient safety for over 30 years and has served as an expert witness in over 30 trials. He also serves as an expert reviewer for the Attorney General as well as the OPMC. In addition, he has lectured extensively in the field of Patient Safety & Risk Reduction throughout the country. He has obtained CPHRM certification and has lectured at the ASHRM annual meeting for several years. Dr. Klein is also a member of the editorial board and past editor of the Journal of Healthcare Risk Management. He is on the Board of Directors for ASHRM as well as AHRMNY.

Dr. Klein received his medical degree from the State University of New York at Brooklyn/Downstate Medical School. He completed his internship at Kings County Hospital Center, residency in Obstetrics and Gynecology at The Johns Hopkins Hospital, fellowships in Maternal-Fetal Medicine and Medical Genetics at the University of Texas Health Science Center at Dallas, and his MBA in Quality Management at Hofstra University.

Andrea Restifo, RN, MPA, MHCDS

Andrea Restifo is Associate Executive Director, for North Shore University Hospital, a tertiary care facility with 764 beds, part of the Northwell Health System. She is responsible for the operations of the Quality Management, Safety Services, Infection Control, Clinical Lab/Pathology, Transplant Services, Social Work, Case Management, and Patient Safety/Outcomes Management departments. Ms. Restifo is responsible for communicating information related to regulatory preparation, quality management methodology, best practices, lessons learned from incidents, and the establishment of quality/safety initiatives throughout the hospital. Under her leadership, NSUH has made tremendous strides in becoming a high reliable organization. She has collaborated on instructional materials for Performance Improvement that have been presented at numerous national and international healthcare conferences. Ms. Restifo wrote a chapter, *The Role of Quality Management for Monitoring and Improving: A Transplant Program*, in the textbook entitled *Kidney and Pancreas Transplantation* (2015). She is co-author of the book, *The Quality Handbook for Health Care Organizations: A Manager's Guide to Tools and Programs*, (Jossey-Bass) which was published March 2004. She is currently a member of the American College of Healthcare Executives and National Association for Healthcare Quality. Ms. Restifo serves on the LiveOnNY Quality Assurance Performance Improvement Committee. Ms. Restifo completed her undergraduate BSN at Villanova University. She has an MPA from Long Island University and an MHCDS from Dartmouth College.

Jonathan D. Rubin, Esq.

Jonathan is a partner focusing in the fields of medical malpractice, nursing home and long term care, health care, products liability defense and general liability defense litigation. Jonathan represents hospitals, nursing homes, physicians and health care professionals in civil litigation matters in state and federal courts. He has given numerous presentations on topics including the litigation of complex medical malpractice matters and a variety of risk management issues for a wide variety of health professionals. Jonathan also has particular expertise in the defense of mental health providers and has lectured extensively in this area, including ASHRM (American Society for Healthcare Risk Management) lectures as well as presenting at an NAATP (National Association of Addiction Treatment Providers) conference. In addition to the representation of insureds in medical malpractice and other professional liability claims, Jonathan has also represented physicians and other medical professionals in disciplinary actions before the New York State Department of Health and Department of Education. He has also authored several articles related to health care issues. Jonathan was an Assistant District Attorney in the New York County District Attorney's office where he prosecuted and tried a broad scope of felony cases, conducted all aspects of jury trials, pre-trial hearings, motions, research, plea bargaining, grand jury presentations, investigations, arraignments, bail applications and preparation of witnesses. He also participated and directed in long-term multiple county investigations of narcotics trafficking. Jonathan is a former President of AHRMNY (The Association for Healthcare Risk Management of New York), the New York chapter of ASHRM, and a member of the New York State Bar Health Law section.

Carol S. Doty, Esq.

Carol is a partner concentrating in the fields of medical malpractice litigation, cyber liability and healthcare law, and is Certified as a privacy professional by the international association of privacy professionals. She has defended hospitals and licensed medical professionals in malpractice and products liability claims, has represented physicians and nurses in disciplinary actions in New York and Connecticut and has performed cyber liability education. Carol's practice also includes the defense of management in employment cases and the representation of insurers in complex insurance coverage issues and litigation involving nursing home and cyber liability claims. In addition to litigating medical malpractice and products liability claims, Carol has extensive experience in cyber liability and healthcare-related issues including risk management, electronic medical records, HIPAA compliance, quality assurance and regulatory matters at the State and Federal level. Carol has been the featured speaker on various cyber liability, health law and medical malpractice topics at the national and state level. Prior to beginning her legal career, Carol practiced as a certified Critical Care registered nurse. Carol has also been elected president-elect of the Connecticut Society of Health and Risk Management.

Jose L. Guzman, Jr., RN, MS, CPHRM, DFASHRM

Jose is a Vice President and Managing Director of Risk Management for Hudson Insurance Group and Napa River Insurance Services; his primary office is located in New York. Amongst various responsibilities, Jose has a focus on maximizing the Healthcare division's client services, maximizing departmental processes and the development of an intuitive online risk management platform for both Hudson Healthcare and Napa River Insurance Services. Jose manages the risk management department operations at Hudson Insurance Group and Napa River Insurance Services ensuring that best practices and evidenced-based practices are shared with policyholders. He is also responsible for the development of standardized risk management assessments as a provision to mitigate risks for clients and assist them benchmark their many successes. He publishes a quarterly magazine for his Hudson and Napa River clients featuring articles and information on emerging healthcare trends, legal, regulatory, claim and patient safety initiatives. Jose collaborates with industry experts to provide his policyholders a monthly live webinar series on topical and emerging healthcare trends. Jose is a Registered Professional Nurse with a graduate degree in Health Services Management and holds various certifications to include the Certified Professional in Healthcare Risk Management (CPHRM) and Distinguished Fellow of the American Society for Healthcare Risk Management (DFASHRM) credentials. Jose is a Board Member-Emeritus for the Association for Healthcare Risk Management of New York-an ASHRM chapter affiliate. Jose brings 30+ years of clinical and administrative healthcare experience, and is a subject matter expert on various risk, quality and patient safety issues. He frequently speaks at national and state level industry forums.

Mike Midgley, RN, JD, MPH, CPHRM, FASHRM

Mike has over 25 years of experience in the healthcare industry. He is an experienced healthcare risk manager, nurse, insurance professional and NY licensed attorney. He is the Vice President of Healthcare Risk Engineering for Swiss Re Corporate Solutions in New York City. Mike earned his Juris Doctor (JD) from Fordham, his Master of Public Health degree from the University of Medicine and Dentistry of NJ and a Bachelor of Science degree in nursing from Rutgers. Mike is the 2017 President of ASHRM. Mr. Midgley is a Clinical Assistant Professor at Stony Brook University School of Health Technology and Management where he teaches Advanced Practice for Risk and Safety Officers in the Master of Science in Patient Safety Program. Mike has authored risk management articles, including education modules for the Nursing Spectrum Journal. He routinely provides risk management lectures locally, nationally and for international audiences.

Barbara McCarthy, RN, MPH, CIC, CPHQ, CPHRM, FASHRM

Barbara McCarthy is currently Enterprise Risk Officer at Beverly Hospital, a member of Lahey Health, in Beverly, Massachusetts and is responsible for risk prevention and control. She also acts as the HIPAA Privacy Officer, working closely with the Chief Compliance Officer. Barb received a diploma in Nursing from New England Deaconess Hospital School of Nursing in Boston, a BSN from Northeastern University, and an MPH from Boston University. Past roles include critical care and inpatient nursing management; performance improvement, infection control, safety, & employee health leadership as well as Joint Commission coordination. Barb has been an active member of MSHRM/ASHRM for 11 years & was chapter president in 2009. Most recently, she is a member of the ASHRM Board and is currently a member of the ASHRM ERM Advisory Committee.

Catherine A. Christian

Catherine A. Christian is the New York County District Attorney's Office Special Assistant District Attorney for External Affairs and Chief of the Elder Abuse Unit. After graduating from Dickinson School of Law in 1988 she began her legal career as an Assistant District Attorney in the Office's Trial Division under Robert M. Morgenthau. She prosecuted a wide variety of crimes, including, domestic violence and homicides. In 1995, she joined a private law firm, and later served as an Assistant Counsel for the New York State Commission of Investigation. She subsequently served as the Principal Law Clerk to the Honorable Rosalyn Richter. Catherine was reappointed as an ADA in 1998 and assigned to the Office of the Special Narcotics Prosecutor, serving in various positions, including, as a member of the Executive Staff. In 2014, District Attorney Cyrus R. Vance Jr appointed Catherine Chief of the Elder Abuse Unit. From 2007-2008, Catherine was President of the New York County Lawyers' Association.

Shawn P. Kelly, Esq.

Shawn P. Kelly is the Senior Partner of Kelly, Rode & Kelly, LLP, which firm has represented leading insurance companies for over sixty (60) years. He has been a member of the firm since 1977 and has been a partner since 1980. He handles a broad range of civil litigation matters with a particular interest in the defense of medical and hospital malpractice matters as well as general liability matters. He was admitted to the New York State bar in January 1978 and has earned a rating of AV by his peers in Martindale-Hubbell.

He was born in New York City and brought up in Stuyvesant Town and later moved to Long Island. He received his undergraduate degree from the University of Notre Dame in South Bend, Indiana and graduated in 1974. He then earned his Juris Doctorate degree from St. John's University School of Law in Queens in 1977 and was admitted to the bar in January, 1978.