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# Patient and Family Engagement: The Essence of Patient Safety

Join us for a Webinar on February 12

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With much of today's healthcare reimbursement hinging on the prevention of certain adverse conditions, it's particularly important for healthcare organizations to partner with patients and their families to engage them in the patient safety process.

Presented by Ronette Wiley from Bassett Medical Center in Cooperstown, NY, AHRMNY invites you to join a webinar that will illustrate how to develop a strong safety partnership with patient and families.

Ronette Wiley, RN, MHA, BSN, CPPS is Vice President of Performance Improvement and Care Coordination, as well as Chief Compliance Officer at the Bassett Medical Center. Ms. Wiley serves or has served on the NYS Department of Health Patient Safety Council, the Hospital Association of New York State's (HANYS) Steering Council on Quality Initiatives. She currently co-chairs the NYS Partnership for Patients Readmission Initiative. In 2008 she received the ACHE Regent "Young Careerist" award for her accomplishments in advancing quality and safety.

More recently, Wiley achieved certification as a Professional in Patients Safety (CPPS) through the National Patient Safety Foundation Congress. She is one of seven certified professionals in New York State, and was one of 157 in the nation.

Webinar Fee:

AHRMNY Member - Free

Non-Member fee is \$25. Upon completion of registration, confirmation and payment link will be sent to email address listed in registration.

**Title:** *Patient and Family Engagement: The Essence of Patient Safety*

**Date:** Wednesday, February 12, 2014

**Time:** 10:00 AM - 11:30 AM EST

## System Requirements

PC-based attendees

Required: Windows® 8, 7, Vista, XP or 2003 Server

Macintosh®-based attendees

Required: Mac OS® X 10.6 or newer

Mobile attendees

Required: iPhone®, iPad®, Android™ phone or Android tablet

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# Thank you for registering

## Registration Complete

You have successfully registered for the following Webinar:

**Patient and Family Engagement: The Essence of Patient Safety**  
Wednesday, February 12, 2014 10:00 AM - 11:30 AM EST

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- 2.

Webinar ID: 399-957-118

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