

Penny Greenberg, RN, MS is a Senior Program Director for Patient Safety Services for CRICO Strategies. She has a wealth of clinical and patient safety expertise. Penny is a labor and delivery nurse by training, and serves in a consulting capacity to ACOG. Previously, Penny was the Executive Vice President of Operations and Chief Nursing Officer at Beth Israel Deaconess Hospital-Needham, with deep expertise in healthcare quality improvement, standards of care, and teamwork behaviors. She is an experienced educator and has presented widely to audiences on a broad range of patient safety topics with particular emphasis on teaming and culture change.